

9 October 1984

Mr Ralph Kriss
Bendix Field Engineering Corporation
9250 Route 108
Columbia, Maryland 21045

Ralph:

Investigation into the items discussed during our meeting of 6 September has resulted in short and long term actions to be instituted from this date. These actions are presented on the attached sheet.

It has been determined that the most critical criteria are the bushing and drive rod dimensions and tolerances. Parts to the new criteria have been ordered, but due to the delivery schedule, they will not be available for four weeks. Therefore, the repair of the returned units will be delayed. This delay was discussed with H Dill of NRAO and he agreed that the extended schedule would be acceptable in order to get more reliable units.

Your comments concerning the repaired and new unit performance would be most appreciated as these will assist CTI-CRYOGENICS in improving the unit quality.

Sincerely yours,

CTI-CRYOGENICS

A Division of Helix Technology Corporation

Leon R Audette
Quality Assurance Engineering

cc: Howard Brown, Star Route Box 7, Arbovale, W VA 24915
Harry Dill, NRAO, 2015 Ivy Road, Charlottesville, VA 22903
George McGee, Vice-President of Marketing, CTI-CRYOGENICS
Charles Stochl, Director of Quality Assurance, CTI-CRYOGENICS

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